



[www.alcyonix.com](http://www.alcyonix.com) • [www.sqli.com](http://www.sqli.com)

## 3 constellations worth visiting in the CMMI universe of industry best practices: Services, Development and Acquisition

June 3, 2010 – 11 am to 12 pm

\* offered in French June 3, 2010 – 9 to 10 am

Presented by : Daniel Henry, Senior Process Improvement Consultant, SCAMPI Lead Appraiser and CMMI Instructor ([consult CV](#))

The CMMI now includes a total of three constellations containing industry best practices in Service Establishment and Delivery including Capacity and Availability Management, Development and Acquisition. Attend this webinar to see how all three constellation can work together to improve your business.

Find out how you can appraise your organization's practices against industry best practices across multiple constellations: a recommended first step in any process improvement initiative. Discover how the CMMI can be used in a wide range of settings, from small to large service organizations, in government agencies, and in product development, product integration and large acquisitions projects. See how the model can be used to improve:

- performance in problem areas,
- supplier and acquirer relationships,
- product development and delivery.

### SUBJECTS PRESENTED:

- ✚ Sixteen core Process Areas and Practices
- ✚ Constellation specific Process Areas and Practices in three categories: Service Delivery, Engineering, and Acquisition
- ✚ Appraisals to understand capability in one, two or all three constellations
- ✚ Now what?

### The following points will be addressed :

- ✚ The CMMI model framework
- ✚ Process areas unique to each constellation and specific practices
- ✚ Appraising capability/maturity
- ✚ Recommended next steps.

### PARTICIPANTS' PROFILE:

Service Delivery Managers and Providers, Directors, Buyers, Procurement Managers, Program and Project Managers, Quality Assurance Managers, IT and System Engineering Managers, anyone with an interest in model based improvement programs

If this subject does not directly concern you, thank you for forwarding our invitation to colleagues who may be interested.

Go to our [www.alcyonix.com/en/InscriptionWebinarEn.htm](http://www.alcyonix.com/en/InscriptionWebinarEn.htm) for on-line registration.

Contact [ginette.morin@alcyonix.com](mailto:ginette.morin@alcyonix.com) or call (450) 653-3533 for more information.